

Introduction general conditions

In addition to these conditions, the following conditions are applicable to all agreements entered into by Hafslotun Kro & Hyttesenter AS with third-parties.

By checking the box with the question asking whether you agree to the general conditions in the screen where you finalise your booking, you confirm that you have read and understood the applicable conditions and that you accept the General Conditions as an integral part of the agreement. We regret that if you do not agree to the General Conditions you will not be able to make a booking via this site.

An agreement through a booking via the website www.hafslotun.no is formed online when digital confirmation has been sent by email to the email address provided by the Traveller after he or she has agreed to these conditions and the booking details have been finalised. The digital confirmation is deemed to have been received by the Traveller once he or she has had the opportunity to take note of it or can reasonably be considered to have been able to take note of it. Hafslotun Kro & Hyttesenter AS reserves the right to refuse to enter into an agreement with the intended Traveller without being obliged to provide any further information in that regard.

Hafslotun Kro & Hyttesenter AS cannot be held liable for misunderstandings, delays or the incomplete transfer of information and messages owing to the use of the Internet or any other means of communication between the Traveller and www.hafslotun.no (or third-parties engaged by the Traveller) other than in cases of intentional act or omission or gross negligence on the part of Hafslotun Kro & Hyttesenter AS.

The administrative records of Hafslotun Kro & Hyttesenter AS constitute complete evidence of the existence, the content and the execution of the agreement with the Traveller in legal proceedings in the absence of evidence to the contrary provided by the party relying on the assertion that the evidence is not reliable.

General conditions

1. Scope

These General Conditions are applicable to all offers, reservations and agreements for facilities rented out by Hafslotun Kro & Hyttesenter AS, referred to below as the lessor.

In these General Conditions the term 'tenant' is defined as: the person entering into an agreement with the lessor for the rental/use of a home. The term 'user' is defined as follows: the tenant and the person identified by the tenant who is or will be using the home rented out by the lessor.

These General Conditions are applicable irrespective of any reference, prior or otherwise, to your own conditions or to other general conditions. The lessor summarily rejects all General Conditions to which you make reference or which you are operating.

Agreements contrary to these General Conditions are valid exclusively if agreed in writing.

2. Formation of the rental agreement

The rental agreement is formed once the main tenant accepts the offer.

The offer can be accepted by telephone, by email and by mail. Acceptance is confirmed by means of a reservation confirmation. The main tenant must always carefully check his personal details as stated in the reservation confirmation.

The person who enters into a rental agreement on behalf of or for another person is jointly and severally liable for all of the contractual obligations.

Once the reservation has been placed, the invoice and the confirmation will be sent to you by mail. Your down payment also constitutes your reservation order.

3. Prices

You are liable to the Lessor for payment of the agreed rent as stipulated in the written confirmation, which also forms the invoice for the reservation. Price discounts and/or special offers are no longer valid once the lessor has sent the reservation confirmation/invoice.

4. Payment

Upon formation of the rental agreement a down payment of 50% of the total agreed rent as stipulated in the reservation/invoice becomes payable within 14 days.

The remaining amount of the rent is payable 6 weeks at the latest prior to the date of commencement.

If the rental agreement is formed within 2 months prior to the date of commencement, the entire rent is payable in a lump sum within 14 days of the agreement being formed.

In the event of overdue payment, the rental agreement can be terminated with immediate effect following notice of default, after which the cancellation rules will apply to the main tenant.

5. Arrival and departure

The rented home can be occupied with effect from 15:00 hours on the agreed date of arrival as stipulated in the reservation confirmation. The home must be vacated prior to 11.00 hours on the agreed date of departure as stipulated in the reservation confirmation.

If the usage of the home ends other than on the agreed date as stipulated in the reservation confirmation, the tenant will not be entitled to reimbursement of (part of) the rent and/or costs.

6. Regulations

The home may only be occupied by the number of people agreed in keeping with the description of the home.

For safety reasons, it is not permitted to place tents near the home.

The tenant must surrender the home in clean state (i.e. no dirty washing-up, bed linen removed and folded up, kitchen and fridge cleaned, bin bag placed in the container).

Furniture that has been moved must be put back in its original place.

Legal liability. The tenant is advised to take out legal liability insurance to cover a situation where he is responsible for fire breaking out in the house.

7. Breakages, lost goods

The tenant named in the reservation confirmation is responsible for the orderly course of events in the rented home, which does not affect the responsibility or liability of the other users/guests.

The tenant is also liable at all times for damages caused by breakage and/or loss and/or damage of the fixtures and fittings and/or the home, which does not affect the liability of other users. The tenant must report all damages immediately to the lessor and immediately settle them on the spot, unless the tenant can demonstrate that the damage cannot be attributed to himself, to other users or his companions.

8. Cancellation fee

Cancellation fees are payable in the event of a reservation being cancelled. The cancellation fee for cancellation up to 2 months prior to the date of arrival is 30% of the total cost, and for cancellation 6 weeks prior to the date of arrival, 40% of the total cost, and within 4 weeks prior to the date of arrival, the total costs/agreed rent.

You can insure yourself against this risk by taking out cancellation insurance.

If you have not arrived within 24 hours of the agreed date without giving any notification, that will be regarded as a cancellation.

9. Force majeure and amendments

In the event of the lessor temporarily being unable to execute the agreement in full or in part owing to force majeure, you will be given an amendment proposal for a different period within 14 days of being notified of the lessor's inability to execute the agreement.

Force majeure on the part of the lessor is defined as the lessor being unable to execute the agreement in full or in part, whether or not temporarily, owing to circumstances beyond the control of the lessor, including threat of war, blockades, fire, flooding and other disruptions or events.

You are entitled to reject the amendment proposal. If you reject the amendment proposal, you must make that known within 14 days of receiving the amendment proposal. In that case the lessor reserves the right to dissolve the agreement with immediate effect. You will then be released from your obligation to pay the rent and/or entitled to reimbursement of the amount of rent already paid. The lessor will not in this case be obliged to pay any compensation for damages.

10. Termination

The lessor reserves the right at all times to terminate the agreement with immediate effect if personal details concerning yourself and/or other users are given incompletely and/or incorrectly in the reservation. In that case, the rent or part of the rent will not be reimbursed.

11. Liability

The lessor rejects all liability for the theft or loss of or damage to goods or injury to persons of any nature whatsoever during or as a result of a stay, the rental/the usage of the home of the lessor other than in cases of intentional act or omission or gross negligence on the part of the lessor.

No liability is accepted under any circumstances for damages consisting of loss of holiday enjoyment or commercial or any other consequential losses. Neither can the lessor be held liable under any circumstances for losses in respect of which compensation is payable under travel and/or cancellation insurance or any other insurance.

The lessor cannot be held liable for disruptions to the service or for deficiencies in services rendered by third-parties.

You are jointly and severally liable with the user for all losses from and/or damage to the rented home and/or other property of the lessor caused during its usage by yourself and/or other users, irrespective of whether they are the result of actions or omissions of yourself and/or of third-parties who are present in the park with your permission.

You indemnify the lessor against all claims concerning losses of third-parties that are (in full or in part) the consequence of any act or omission of yourself, other users, your travelling companions or third-parties.

In the event of the accommodation not being used correctly or being vacated correctly, which includes but is not limited to excessive soiling, extra costs will be charged which you will be obliged to meet in full without delay.

12. Applicable law

The agreement between you and the lessor shall be governed exclusively by the laws of Norway.

13. General

Evident printing errors and misprints are not binding to the lessor. These general conditions supersede all previous versions.

All of the details that you provide to us are kept on file. The database is used for our guest administration activities. These details can also be used to provide specific information and offers about our special offers and services.

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